# **Union Construction Workers' Compensation Program**

# Winter 2021 Program News



Dear Members and Supporters,

**Quick Links:** 

Program Website

**Program Benefits** 

Newsletter Archive

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#### **New Contractor Member**

Please welcome the following contractors who made the decision to "COME ON BOARD" the Union Construction Workers' Compensation Program (UCWCP):

John Foley Masonry, Inc. | January 2021

#### New Sponsoring Insurance Provider

Effective April 9, 2021 <u>Nationwide Insurance Group</u> (multiple sub-companies) will be added as a Sponsoring Insurance Provider, offering a 5% line-item premium credit (code 9742) to our members.

#### WELCOME ABOARD!

You can see our current lists by clicking on the following links:

Participating Contractors

**Sponsoring Organizations** 

**Sponsoring Insurance Providers** 

#### Quotes to Note

"Whether economic times are good or bad, the quality of the medical treatment and related expenses involved with workers' compensation claims are always a concern for both the contractor and their injured workers. Having access to a group of doctors that understand the unique physical demands of our industry is a real value. The EPO doctors know how to properly treat the injuries we've experienced, and the outcome of a quicker and safer return to the job benefits everyone involved."

- Bonnie Jorgenson, Corporate Officer, Jorgenson Construction, Inc.; Management Trustee, UCWCP Member since 1999

To review or print quotes from all our participants please click on the following links.

**Contractor Testimonials** 

Union Leaders and Member Testimonials

Insurance Agents and Carrier Testimonials



From Ames Gascoigne Member Services Advisor

Exclusive Provider Organization (EPO) Update:

#### Post-Traumatic Stress Disorder

Providers specializing in the diagnosis and treatment of Post-Traumatic Stress Disorder (PTSD) have been evaluated and updated in our Specialty Provider listing. As a result of our review, several providers were removed and several added, increasing the overall number of providers. This specialty is vital for treating people who have had difficulty recovering after experiencing or witnessing a terrifying or traumatic event.

To review these updates, visit our <u>Specialty Care</u> directory.

The updated directory may be accessed at the following link: <u>EPO</u> <u>Specialty Providers</u>

### Primary Post-Accident Care Provider & Clinic Updates

- Health Partners and Park Nicollet locations have merged, closed, and re-assigned occupational medicine staff effecting multiple locations. Our website also lists names of approved providers at the following locations:
  - HealthPartners St. Paul Clinic
  - Health Partners West Clinic (St. Louis Park)
  - Park Nicollet Minneapolis Whittier
  - Stillwater Medical Group (part of HealthPartners/Park Nicollet).
- NOW OPEN! In addition to the Maplewood location, My Medical has opened a new location in Plymouth offering work injury care.

To review these updates, visit our <u>Primary Care</u> provider directory.

• NEED HELP WITH OUR EPO? For assistance, or to provide feedback about any of our EPO providers or clinics, please contact Ames Gascoigne at agascoigne@wilson-mcshane.com; or 952-851-5921.



From Sandy Stoddard Member Services Director

We often receive calls for assistance from contractors and claim adjusters due to unauthorized treatment occurring outside our Exclusive Provider Organization (EPO). The cause is often due to a failure to notify the injured worker of the requirement to treat in the EPO.

#### Are you doing your part?

- Notify your employees. Provide the 'Union Employee's Guide" brochure to all union employees annually, at new-hire and most importantly, when an injury occurs.
  - Download from our web site. <u>Union Employees Guide</u>
  - Request FREE glossy tri-folds from our office.
- Designate an occupational medicine clinic for work injury care. Inform your employees of your designated EPO provider for injury care. Remind them that injury care must be provided by an EPO Provider except for minor injuries needing only urgent care, or 911 emergencies.

Please utilize the following resources:

• Identifying a Medical Care Provider

- Establishing a Designated Provider Relationship
- Designated Provider Map Template

# Preparing for your 2021 Safety Day?

- Hand out the UCWCP Tri-Fold Brochures. Providing your union employees a brochure annually reminds them of their participation in the program and the benefits available if they are injured. The tri-fold brochure can be downloaded from our <u>web site</u>, or you can request FREE glossy tri-folds from our office by emailing <u>ucwcphelp@wilsonmcshane.com</u>.
- Show our free <u>UCWCP Program Overview Video</u> available on YouTube for easy access during your new employee orientation, or Safety Days. This 5 minute video uses the program brochure as a guide to provide information about the UCWCP to union employees, including the benefits available and contact information for assistance.

Contractors are required to provide the brochure to all union employees annually, include in their new-hire packets, and provide to an employee when an injury is reported.

#### Interested in training for yourself or your staff?

Do you want to know more about the program? Contact us about virtual or inperson training opportunities and program resources for contractors, union employees, claim administrators, insurance providers, and agencies!

#### Alternative Dispute Resolution Services: Your opinion matters!

Since 1997, the program has surveyed participants involved in any Alternative Dispute Resolution (ADR) event (Mediations, Arbitrations or Neutral Physician Examinations) for feedback on the service provided.

Survey results are reviewed by the program's labor-management Board of Trustees quarterly to ensure service outcomes align with the mission of the program.

Beginning this year we will be emailing the employer, the employee, and the claim adjuster the survey for completion electronically. If you have or will be participating in an ADR event, watch your email for a survey.

We appreciate your feedback and assistance in providing the best service possible.

#### Need Program Assistance?

Call UCWCP Members Services at **952-851-5943** or email <u>ucwcphelp@wilson-</u> <u>mcshane.com</u> and UCWCP Staff will assist you.

> From Kevin Gregerson Program Administrator



# 2020 Items of Interest

2020 ended with 364 participating contractors employing an average of 25,500 union trades-people earning \$1.4 billion in annual field payrolls, an increase of 131 million.

For July 2020 - June 2021, the trustees approved <u>no increase</u> to the payroll multiplier used to calculate employer

subscription fees, or to the maximum annual fee (\$9,950) or the minimum annual fee (\$960).

• On February 1, Sentry Insurance was added as a Sponsoring Insurance Provider, offering a 5% premium credit to our members.

Our contractors combined average EMR was .92 for the group.

- A dedicated UCWCP Member Services Advisor position was added, focusing on quick resolution to issues with our Exclusive Provider Organization (EPO); and helping our participants with work comp benefit and program services questions.
- The EPO Nominations and Review Committee (ENRC) reviewed the following provider areas: occupational medicine, neurosurgery, physical medicine and rehabilitation, pain management and orthopedic surgery statewide. Recommendations were implemented in our web-based provider directories.
- A short video featuring the programs' labor and management co-chairs was created, titled "Labor & Management: Why the UCWCP Came to Be". This is available on our Program Documents page.

# Thank you for supporting our mission since 1997:

"Making Workers' Compensation Work Right for Minnesota's Unionized Construction Industry".

Stay warm and safe during the blustery days ahead,

Kevin Gregerson, Program Administrator
MAKING WORK COMP WORK RIGHT
www.ucwcp.com