

Spring 2023 Newsletter



Welcome New UCWCP Members!

Gustafson Excavating, Inc. | April 2023 Restoration & Construction Services, LLC | May 2023 Scherber Companies, LLC | April 2023 Turner Bros, Inc.| April 2023

Click the link for a current listing of Participating Contractors.

ADR Spotlight: Intervention

- Treatment is not with an approved provider.
- My workers' compensation benefits aren't being paid.
- Do I have to report for light duty?

If you have a question or concern about a workers' compensation claim, contact the Program for intervention assistance.

This service is at no cost and is available to participating contractors, union members, insurers and any legal representatives. UCWCP Staff will assist in resolving the question or concern by contacting others involved as necessary.

Approximately 80% of disputes are resolved



Contact the UCWCP helpline to request intervention assistance:

Phone: (952) 851-5943

Email: <u>ucwcphelp@wilson-</u> <u>mcshane.com</u> through intervention. The Program takes pride in helping employer's, union members and insurers resolve disputes quickly and reach their goal of the best injury outcome possible.



Interested in personalized training for your members, field employees or staff?

The UCWCP provides virtual and inperson training opportunities and resources for contactors, unions and their members, insurance providers and management associations.

<u>Contact the Program</u> to schedule your in-person training today or watch your email for invitations to upcoming webinars.

"Minger Construction believes transparency and great communication are the keys to success, especially while managing workplace injuries. Minger invited Sandy Stoddard to an annual company meeting, with all of our employees present, to help explain the importance of the Union Construction Workers' Compensation Program. When injuries do occur, employees can sometimes be skeptical of Workers' Compensation programs and their procedures; therefore Minger found this presentation as a valuable tool to help close the gap and discredit any misinformation regarding the Program and how it works. Minger Construction recommends this presentation to anyone that is a part of the UCWCP."

> Mike Nelson, Safety Coordinator Minger Construction Co., Inc.

YOUR OPINION MATTERS

The UCWCP assesses the satisfaction of services provided to injured Union members, employer members, and claim administrators to ensure we are providing the best service possible. Surveys are sent following these activities:



Dispute Resolution Services: Following a Mediation, Arbitration or Dispute Resolution Exam, a survey will be sent to the injured Union member, employer and claim administrator requesting feedback on the overall process and services provided by the Mediator, Arbitrator or Neutral Physician.

Statutory Vocational Rehabilitation Services: Following the completion of statutory rehabilitation services, a survey will be sent to the injured Union member, employer, claim administrator and Qualified Rehabilitation Consultant requesting feedback on the services provided during the rehabilitation plan.

Survey results are review by the Program's labor-management Board of

Trustees to ensure service outcomes align with the mission of the Program. We appreciate your feedback and assistance in providing the best service possible.

Exclusive Provider Organization (EPO) Updates:

The EPO Nominations and Review Committee (ENRC) completed a review of the following specialty providers and clinics to ensure treatment recommendations and outcomes continue to align with the mission of the Program.

- Neurosurgeons
- Pain Management
- Physical Medicine & Rehabilitation



A number of additions have been made to help ensure availability throughout Minnesota. To view updates please visit our Specialty Care directory: <u>EPO</u> <u>Specialty Providers</u>.

Need help with our EPO? For assistance, or to provide feedback about any of our EPO providers or clinics, please email Sandy at sstoddard@wilson-mcshane.com. Thank you for your help in ensuring our participants have the best work injury care possible.

Sponsoring Insurance Providers: Campus Update



UCWCP claims are reported to the Department of Labor and Industry's workers' compensation claims portal, Work Comp Campus. As of February 2023, all UCWCP claims are to be reported via electronic data interchange (EDI) with a specific code to identify Program jurisdiction: **DN0438 - Collective Bargaining Agreement.**

When insurance providers are reporting the first report of injury (FROI) EDI transaction, use code DNo438 with "Y" to confirm the claim is under the jurisdiction of the UCWCP.

Work Comp Campus improves support to injured workers and provides greater insight into claims for all parties. It allows quicker access to claim information among its users to ensure work injuries are reported, treated and compensated in a streamlined manner.

For more information on reporting requirements for the UCWCP, contact Program Staff (952) 851-5943 or <u>ucwcphelp@wilson-mcshane.com</u>.

For questions or assistance with the Campus system, contact : <u>Workers' Compensation Division Help Desk</u>

> Are you providing the "Union Employee's Guide" when as injury is reported?



www.ucwcp.com

Making Workers' Compensation Work Right for Minnesota's Union Construction Industry Since 1997

- Provides information about the Program at the time of injury occurrence.
- Provides contact information to Program Staff for questions or concerns about a claim.

Need More? Contact the UCWCP for more Union Employee's Guide Brochures, *NOW AVAILABLE* in both <u>ENGLISH & SPANISH</u>.

THE UCWCP IS HIRING: PROGRAM SUPPORT SPECIALIST

Are you or someone you know looking for a change and interested in supporting this unique workers' compensation system? Now you can! We have an opening for a Program Support Specialist.



For a description of the position or to apply contact Sandy Stoddard, Program Director, (952) 851-5925 or click on the link below.

Apply Now!

Program Quick Links

Looking for additional Program information, training or resources? Utilize the following links for assistance:



Union Construction Workers' Compensation Program | Administered by Wilson-McShane, 3001 Metro Drive, Suite 500, Bloomington, MN 55425

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