# **Union Construction Workers' Compensation Program**

# Holiday 2020 Program News



Dear Members and Supporters,

**Quick Links:** 

**Program Website** 

**Program Benefits** 

**Contact Us** 

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#### **New Members**

Please welcome the following contractors who made the decision to "COME ON BOARD" the Union Construction Workers' Compensation Program (UCWCP):

Rosenquist Construction, Inc. | December 2020

**WELCOME ABOARD!** 

You can see our current lists by clicking on the following links:

**Participating Contractors** 

**Sponsoring Organizations** 

**Sponsoring Insurance Providers** 

#### **Quotes to Note**

"We joined this program over 20 years ago and have benefited from all it has to offer to us as an employer and to our employees as well. They have kept their promises and help cases move along with less grief for everyone involved in a claim. The doctors, QRCs and the program's staff adhere to their stated mission and it works."

Diane Randolph, CSP, CHST; Safety Director Danny's Construction Co., LLC, Member Since 2000

To review or print quotes from all our participants please click on the following links.

**Contractor Testimonials** 

Union Leaders and Member Testimonials

**Insurance Agents and Carrier Testimonials** 



From Ames Gascoigne Member Services Advisor

# Exclusive Provider Organization (EPO) Update:

# **Neurology Specialty Providers & Clinics**

Providers specializing in Neurology have been evaluated and updated in our Specialty Provider listing. As a result of our review, many physicians were removed or updated (mostly due to retirements and changing clinics) and several were added, increasing the number of providers in this specialty group. This medical specialty is vital for treating diseases of the brain and spinal cord, peripheral nerves and muscles in all parts of the body.

The updated directory may be accessed at the following link: **EPO**Specialty Providers

Please send us any feedback about our updated listings. Thank you for your help in ensuring our participants have the best work injury care possible.

From Sandy Stoddard Member Services Director



# Preparing for your 2021 Safety Day?

Hand out the UCWCP Tri-Fold Brochures. Providing your union employees a brochure annually reminds them of their participation in the Program and the benefits ney are injured. The tri-fold brochure can be downloaded

available if they are injured. The tri-fold brochure can be downloaded from our web site (<u>Union Employees Guide</u>), or you can request FREE glossy tri-folds from our office by emailing <u>ucwcphelp@wilson-mcshane.com</u>.

 Show our free <u>UCWCP Program Overview Video</u> available on YouTube for easy access during your new employee orientation, or Safety Days. This 5 minute video uses the Program brochure as a guide to provide information about the UCWCP to union employees, including the benefits available and contact information for assistance.

Contractors are required to provide the brochure to all union employees annually, and include in their new-hire packets.

#### **NEW Contractor Webinar:** Coming December 22nd!

#### Ensure a Successful Return to Work through Light Duty

- Resolve obstacles to a successful return to work.
- How does a prompt return to work impact a contractor.
- How does a prompt return to work impact a union employee.

Learn how to develop and promote a successful return to work process that benefits both contractors and their union employees. Get resources that will help you achieve results.

# An invite for the webinar will be coming soon!

# Interested in training for yourself or your staff?

Do you want to know more about the program? Is a Safety Day meeting coming up? Contact us about virtual or in-person training opportunities and Program resources for contractors, union employees, claim administrators, insurance providers, and agencies!

# WELCOME OUR NEWEST UCWCP STAFF PERSON: Christopher Raymond

We are pleased to welcome Christopher Raymond to our team as the *Dispute Resolution Services Director* 

From Christopher Raymond
Dispute Resolution Services Director



Hello Everyone. I have long admired and appreciated the advantages the UCWCP offers its members and I am honored to serve the Program in this role.

I have an extensive background in alternative dispute resolution (ADR), having worked for the State of Minnesota's Workers' Compensation Division as a Mediator and Arbitrator from 1996 to 2002, and again from 2014 to 2020 when I began with the UCWCP. In between those years, I had the opportunity to work for local and national workers' compensation insurers in claims administrator and claims manager roles.

I am excited to help our injured participants, their employers and insurance carries navigate the workers' compensation system using the innovative and proven methods of the Program.

#### ADR CASE STUDY: Using Intervention to prevent litigation

An employee's attorney called the Program to report that their client, the injured employee, is working for a new employer at a wage loss but that the insurer is not paying temporary partial disability (TPD) benefits. He had left messages for the claims adjuster but received no response and wanted the Program's assistance. The Program contacted the adjuster and informed her of the dispute. The adjuster contacted the new employer and old employer to verify employment status and obtain wage records. She confirmed that TPD was owed and promptly made payment to the employee.

The Intervention by the Program resulted in payment of wage loss to the employee without further delay or litigation. **Read more 2020 intervention success stories:** 2020 Case Studies

# **Need Program Assistance?**

Call UCWCP Members Services at **952-851-5943** or email <u>ucwcphelp@wilson-mcshane.com</u> and UCWCP Staff will assist you.



From Kevin Gregerson Program Administrator

#### CONTRACTORS: ARE YOU GETTING CREDIT?

Did you know that your insurance carrier provides a premium credit just for UCWCP members?

AND that the amount of the credit covers the annual UCWCP subscription fee?

Why do they provide this credit? Because UCWCP claims show a significant reduction in medical and wage-replacement benefit costs when compared to similar claims in the state-run system.

Please check your policy or speak with your insurance agent to confirm your company is receiving this credit. It is listed on the declaration page, code number 9742.

#### A SEASON OF GIVING

As we enjoy the season of giving thanks, the staff of the UCWCP want to express our sincere thanks for the support and confidence you have placed in us to continue our mission:

"Making Workers' Compensation Work Right for Minnesota's Unionized Construction Industry".

May you and yours Enjoy Blessings in the New Year,

