



Making work comp work right

UCWCP

Union Construction Workers' Compensation Program



Fall 2024 Newsletter

New UCWCP Members!

KMAC, Inc. | August 1, 2024

Follow the link for a current listing of [Participating Contractors](#).



Trustee's In Transition

Thank you Scott Gale!

Mr. Gale has served as a Labor Trustee on the UCWCP Board of Trustees since 2013, appointed by U.A. Plumbers Local Union 15. Thank you for your dedicated service to the Program the past 11 years.

Welcome Tom Pahkala!

Mr. Pahkala is the Business Manager for U.A. Plumbers Local Union 15 and is appointed to serve on the UCWCP Board as a Labor Trustee. The Program looks forward to his leadership and support.

Ensure Treatment within the Exclusive Provider Network (EPO)

We've been receiving requests for assistance from contractors and claims adjusters regarding unauthorized treatments occurring outside the Exclusive Provider Organization (EPO). This often stems from a lack of communication to the injured worker about the necessity of seeking care within the EPO.



How can you prevent similar issues?

1. Inform Your Employees:

Distribute the 'Union Employee's Guide' brochure to all Union members annually, during onboarding, and especially when an injury happens.

- Download the guide from our website: [Union Employee's Guide](#)
- Request FREE glossy tri-fold brochures from our office.

2. Choose an Occupational Medicine Clinic for Injury Care:

Select a designated clinic for work-related injuries. Utilize these resources:

- [Identifying a Designated Medical Care Provider](#)
- [Establishing a Designated Provider Relationship](#)
- [Designated Provider Map Template](#)

3. Remove Barriers to Successful Return-to-Work:

Use the following resources to help facilitate a smooth return:

- [How to Get a Return-to-Work in 3 Days](#)
- [Ensure a Successful Return to Work through Light Duty](#)
- [What a Union Member Loses on Work Comp](#)

By taking these steps, you can help avoid complications and ensure compliance with EPO requirements.

Exclusive Rehabilitation Consultant (QRC) Network Update

The UCWCP's Exclusive Rehabilitation Consultant network of experienced Qualified Rehabilitation Consultants (QRCs) are reviewed annually to ensure injured Union members, and their employers continue to receive the best delivery of statutory rehabilitation services.

The Trustees want to ensure that injured Union members receive appropriate and expedited medical treatment; that all the parties to the injury receive timely information regarding medical and vocational status; that a prompt and safe return to Union work, wages and benefits is achieved whenever possible; and, if a return to the trade is no longer possible, that assistance is provided to allow for a successful transition into other gainful employment.

In September, the Trustees reviewed 2023 QRC data gathered by the Program as well as considered new QRC applicants to join the network. We would like to welcome Amy Feth, Amy Marinelli, Amy McKown, Heath Klauer, Jane Fest, Jennifer Collin, Jessica Goral, Jocelyn Hesperheide, Laura Hokeness, Molly Nokleby, Sandra Schlottach and Kay Thomas to the network!

The updated approved QRC listing can be found through the following: [Exclusive Rehabilitation Consultant Network](#)



Satisfaction Survey REMINDER:

The program continues to send surveys at the closure of a rehabilitation plan to assess the quality and satisfaction of the services rendered by Program QRC's. Thank you to the injured participants, employer members, and claim adjusters with sponsoring insurance carriers for their feedback and support.



Are you new to the UCWCP or would like additional information? Attend our upcoming contractor member training and learn more about membership benefits and steps to improve workers' compensation injury outcomes for your company and its Union employees.

This training session will include an overview of the UCWCP, Program updates and workers' compensation resources.

[Register Now!](#)

Looking for other training opportunities? We provide virtual and in-person training for unions and their members, insurance providers, management associations and more. Contact the Program for more information.



Important Reminder!

All disputes must be addressed through the Program's Alternative Dispute Resolution (ADR) services. This process is designed to facilitate effective and timely resolutions. If you find yourself needing assistance, please don't

hesitate to reach out to us through any of the following methods:

- **Email:** You can send inquiries to ucwcphelp@wilson-mcshane.com Our team will respond promptly to any requests.
- **Phone:** For immediate assistance, feel free to call us at 952-851-5943. We're here to help you navigate any concerns you may have.
- **Request Form:** Or you can fill out our [Facilitation Request](#) form, which can also be found on our website.

Additionally, it is crucial to keep Program staff informed about any claim petitions, medical requests, rehabilitation requests, or similar filings that occur at the state level. Timely notification allows us to intervene early and provide the best possible support, ensuring all processes run smoothly.

Thank you for your attention to this important matter. Your cooperation helps us maintain a fair and effective dispute resolutions process.



Need to contact the UCWCP?

Twin Cities 952-851-5943 | Duluth 218-298-6010

General Assistance Email: ucwcp@wilson-mcshane.com
Certificates of Insurance: ucwcp@wilson-mcshane.com

For appointments:

Wilson-McShane Corporation
3001 Metro Drive, Suite 500
Bloomington MN 55425

Wilson-McShane Corporation
2002 London Road, Suite 300
Duluth MN 55182

Mailing address:

Union Construction Workers Compensation Program
3001 Metro Drive, Suite 500
Bloomington MN 55425

Program Quick Links

Looking for additional Program information, training or resources? Utilize the following links for assistance:

[Program Website](#)

[Sponsoring Insurance Providers](#)

[Sponsoring Organizations](#)



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