



Program Newsletter - Fall 2022

New Contractor Members

Please welcome the following contractors who have joined the Union Construction Workers' Compensation Program:



Minnesota Total Refrigeration & HVAC Systems, LLC | September 1, 2022

South-Town, Inc. | September 1, 2022

St. Cloud Refrigeration, Inc. | September 1, 2022

Frida Drywall Systems, LLC | October 1, 2022

Hennepin Drywall I, LLC | October 1, 2022

Twin City Mechanical | October 1, 2022

For a list of current members, visit: Participating Contractors



Program Spotlight:

Exclusive Rehabilitation Consultant Panel

Following a work related injury, an injured employee may qualify for statutory rehabilitation

services to assist in return to work. If rehabilitation is found appropriate, a Qualified Rehabilitation Consultant is assigned and provides services which may include vocational evaluation, counseling, job analysis, job modification, work adjustment, and medical management.

The UCWCP Trustees created an exclusive list of Qualified Rehabilitation Consultants (QRCs) to provide assistance to injured Union members and contractors. The members of the Exclusive Rehabilitation Consultant Network have a stated mission to ensure that:

- Injured workers receive medical treatment from the most appropriate physicians.
- All the parties to a claim receive timely and accurate information regarding the medical and vocational status.
- A prompt and safe return to Union work, wages and benefits is achieved whenever possible.
- If a return to the trade is no longer possible, vocational rehabilitation or retraining is provided to allow for a successful transition into other gainful employment.

These QRCs understand the demands of the construction industry, and are known for their medical expertise, neutrality, and excellent communication skills with the physicians, injured workers and employers.

The UCWCP wanted to extend a friendly reminder that under the Program it is *required* that the injured Union member, the employer and their insurer use only the QRCs in this network for the provision of statutory rehabilitation services.

For more information, visit: Exclusive Rehabilitation Consultants Network

Satisfaction Survey Reminder

The UCWCP assesses the satisfaction of services provided to injured Union members, employer members, and claim administrators to ensure we are providing the best service possible. Surveys are sent following these activities:



Dispute Resolution Services: Following a Mediation, Arbitration or Dispute Resolution Exam, a survey will be sent to the injured Union member, employer and claim administrator requesting feedback on the overall process and services provided by the Mediator, Arbitrator or Neutral Physician.

Statutory Vocational Rehabilitation Services: Following the completion of statutory rehabilitation services, a survey will be sent to the injured Union member, employer, claim administrator and Qualified Rehabilitation Consultant requesting feedback on the services provided during the rehabilitation plan.

The Program and its Board of Trustees appreciates your feedback!

We want to hear from you!

We value your support and would

like to celebrate your experience over the past 25 years. What have you found to be the most beneficial about the UCWCP and its services?

We would be grateful and excited to read about your experience.

Share Your Experience!





The UCWCP provides virtual and inperson training opportunities. Are you taking advantage of these opportunities to understand the Program's unique benefits and resources for better outcomes?

Contact the UCWCP to schedule your individual training session or watch for invitations to our upcoming trainings!

Contractor Member Training Bloomington - Nov 10



Guest Presenter
Rob Otos, Executive Vice President



Need Program Assistance?

To request assistance, contact UCWCP
Member Services:

Phone: (952) 851-5943

The Union Construction Workers'
Compensation Program informs, assists
and empowers injured union members
and employer members by:

- Identifying an appropriate medical provider in the Exclusive Provider Organization (EPO);
- Contacting claim adjusters and other parties to resolve a dispute;
- Responding to questions pertaining to insurers, injured Union members' and employers' responsibilities under MN workers compensation;
- Helping injured Union members and employer members overcome barriers to return to work.

Email <u>ucwcphelp@wilson-mcshane.com</u>

Program Quick Links

Looking for additional Program information, training or

resources? Utilize the following links for assistance: Program Website Sponsoring Insurance Providers Organizations

Union Construction Workers' Compensation Program | Administered by Wilson-McShane, 3001 Metro Drive, Suite 500, Bloomington, MN 55425

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