

Fall 2021 Program News

Welcome to the Program!

New Contractor Member Please welcome the following contractor who has joined the Union Construction Workers' Compensation Program (UCWCP):



Paul's Electric, Inc.



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Quickway Rigging & Transfer, Inc.

To review members of the UCWCP, please use the following links:

Participating Contractors Sponsoring Organizations

Sponsoring Insurance <u>Providers</u>

Quotes to Note

"My Wife and I came to a facilitation meeting with my employer and their insurer to talk about what should happen next in my case. We didn't know what to expect, but we had a good relationship with the company and their adjuster, and the program representative made sure we understood how the process worked as we went through it. Getting through that meeting wasn't easy, but we were able to reach a resolution that we could understand and agree to." -Anonymus Injured Union Worker

"As a risk manager for a contractor with complex operations and multiple divisions, injury prevention and loss containment are top priorities. When an injury occurs I am involved in every aspect of the claim. I have participated in several dispute facilitations and have seen first-hand the innovative approach of the UCWCP. When an injury occurs, I know that Veit and the employee will achieve a better outcome because of the program's services. I especially appreciate that the program's rules and procedures allow me greater involvement both initially and when the claim becomes more complicated." -Steve Halgren, Former Vice President, Risk Management, Veit Companies Member Since 1999

To review or print quotes from our participants, please use the following links:

Union Contractor Testimonials

Union Leaders and Member Testimonials Insurance Agents and Carrier Testimonials



Member Engagement and Training: Introducing Andy Shea

I wanted to take this opportunity to introduce myself as the new Member Engagement & Training Coordinator for the UCWCP. I am a member of Laborers Local 563 for over 15 years and recently graduated from the University of MN - Duluth with a Masters in Environmental Health & Human Saftey. I will be providing training and program resources to members, local unions, management associations, and sponsoring insurance providers. I am also excited to bring the benefits of membership in the program to more union contractors. I look forward to the opportunity to meet and work with everyone.

UCWCP Contractor Members, Labor Organizations, or Management Associations

Do you need personalized training for your members, field employees, or staff overseeing your injury management practices? Contact me to schedule your in-person training today!

New to the UCWCP or just need a refresher?

The UCWCP provides virtual and in-person training opportunities and Program resources for contractors, union employees, claim administrators, insurance

providers, and agencies. Are you taking advantage of these opportunities to achieve the best outcome of our or your client's workers' compensation claims? Watch your email for invitations to upcoming training sessions.

To schedule training or for assistance with program resources, please contact <u>Andy</u> <u>Shea</u> at (952) 851-3506

Alternative Dispute Resolution Services: Intervention Assistance

Do you have a question or concern about a workers' compensation claim?

Did you know the program provides informal assistance to resolve an issue or dispute between two parties?

Intervention assistance is available to participating contractors, union members, insurers, and any legal representatives. A UCWCP staff person will assist in resolving the question or concern by contracting others involved as necessary. Most issues are resolved in this way. If the intervention does not resolve the issue, we can look at other alternative dispute resolution services.

What questions or issues can the UCWCP help resolve through intervention?

- Injury reporting and filing of a workers' compensation claim.
- Barriers to return to work and to pre-injury status.
- Requests for medical treatment and authorization.
- Seeking medical treatment from the appropriate medical provider.

Intervention by the UCWCP demonstrates the positive result our relationships with providers, union members, employers, and claim administrators can have on the overall outcome of a claim.

Need Program Assistance?

We are here to help. <u>Contact UCWCP staff</u> at (952) 851-5943 and UCWCP Staff will assist you.

Exclusive Provider Organization (EPO) Updates

Twin Cities Orthopedics

Our EPO Nominations and Review Committee (ENRC) completed a review of Twin Cities Orthopedics to ensure treatment recommendations and outcomes continue to align with the mission of the Program. Thank you for your help in ensuring our participants have the best work injury care possible. To view any changes please visit our Specialty Care directory: <u>EPO Specialty Providers.</u>

Need help with our EPO?

For assistance, or to provide feedback about any of our EPO providers or clinics, please contact <u>Ames Gascoigne</u> at (952) 851-5921. Thank you for your help in ensuring our participants have the best work injury care possible.

CONTRACTORS: Are you getting credit?

Your workers' compensation insurance carrier provides a premium credit just for UCWCP members. The amount of the credit typically covers the annual UCWCP subscription fee.

Why provide a credit?

Insurance carriers provide this credit because claim losses for our injured participants show a significant reduction in medical and wage-replacement benefits when compared to similar claims for contractors who are in the state-run system.

Please check your policy or speak with your insurance agent to confirm your company is receiving this credit. It is listed on the policy declaration page, code number 9742.

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