

Fall 2018 Newsletter



Dear Members and Supporters,

Quick Links:

[Program Website](#)

[Newsletter Archive](#)

[Program Benefits](#)

[Forward Newsletter](#)

[Contact Us](#)

[Join Mailing List](#)

New Members

Please welcome the following contractors who made the decision to "COME ON BOARD" the Union Construction Workers' Compensation Program (UCWCP):

Effective September 1, 2018

Allied Blacktop Company

Global Specialty Contractors, Inc.

WELCOME ABOARD

You can see our current lists by clicking on the following links:

[Participating Contractors](#)

[Sponsoring Organizations](#)

[Sponsoring Insurance Providers](#)

Quote to Note

"Many of the contractors I work with have been long-time members of the UCWCP. I encourage them to familiarize themselves and their employees with the benefits the UCWCP provides, especially after staffing changes. I am glad to see the program provides online tools and contractor resources allowing the contractor to obtain a quick review of the program and learn how to use its benefits when they need it. Their services benefit everyone."

**- Clay Bollin, Safety & Risk Specialist
Cobb Strecker Dunphy & Zimmerman**

"The UCWCP provides our contractors and their employees with effective tools to minimize the negative effects of injuries. The Exclusive Provider Organization's pre-approved physicians give peace of mind to the employee and the employer/insurer. These doctors understand the unique demands of treating injured construction workers while focusing on a safe and timely return to work. This standard of care addresses potential challenges that can often occur in the state-run system. Whenever there is a disagreement about the doctor's treatment plan I contact the dispute resolution facilitator. Usually within hours or days the issue is resolved and everyone can re-focus on a return to a productive work experience."

**- Joanie Thorpe, Senior Claims Specialist
Amerisure**

To review or print other quotes from our participants please click on the following links:

[Contractor Testimonials](#)

[Union Leader and Member Testimonials](#)

[Insurance Agent and Carrier Testimonials](#)



From the Member Relations Director

Exclusive Provider Organization (EPO) Updates:

Reviewed: Statewide Orthopedic Specialists

Our EPO Nominations and Review Committee (ENRC) completed a review of the EPO orthopedic specialists throughout Minnesota to ensure treatment recommendations and outcomes continue to align with the mission of the Program. Thank you for your help in ensuring our participants have the best work injury care possible.

Concentra has acquired U.S. HealthWorks

As part of the transition, U.S. HealthWorks clinics will become Concentra centers effective October 29, 2018. We want this transition to be as easy as possible, so we are in the process of meeting with Concentra to discuss our Program's expectations and to ensure a seamless transition for our members. For the most up-to-date information, please visit:

[Concentra](#)

The updated directories may be accessed at the following links:

[EPO Primary Care Providers](#) and [EPO Specialty Providers](#)

Upcoming Training Opportunities:

Contractor Training will take place in Bloomington this November 2018. If you haven't been to training over the past few years, please join

us to learn about Program updates and new claim management resources available. We will also be rolling out 60-minute webinar based introductory and topic-specific training later this year. Watch your email for the schedule, location, and registration information.

Join us for a **Claim Adjuster Training** from the comfort of your desk. We will be conducting Adjuster Webinars bi-monthly for the remainder of the year. Whether you are a new adjuster or haven't been to training for some time, join us to learn more about how to use the UCWCP's unique loss control tools.

UCWCP Informational Webinars will be scheduled again in 2019. If you can't wait and want to find out more about the Program and how to present this membership opportunity to your current or prospective insureds, contact us today!

Digital Tools:

New digital tools are being developed for our customers to use whether they are in the office or on the job site. You can access all of our information from your desktop, smart phone, or tablet.

Keep checking our [Program Documents](#) pages additional tools are released throughout 2018.

Need ideas for your upcoming Safety Day?

Use our free

[UCWCP Video](#)

to provide information about the UCWCP to your employees and how to access the resources available when an injury occurs.



From the Dispute Resolution Facilitator

UCWCP Alternative Dispute Resolution System Overview

Adjusters Play Important Role in Successful Claims Outcomes

Every claim that involves the Union Construction Workers' Compensation Program (UCWCP) has an essential element: a claims professional trained in using the Program's components for the benefit of the participating contractor and their injured workers. With this training disputes are avoided and, if an issue arises, the adjuster knows the "behind the scenes" workings of the Program to assist in getting a quick resolution. Learn more about what happens behind the scenes of the UCWCP here: [What the Program Does Behind the Scenes](#)

The UCWCP provides regularly scheduled claims adjuster webinars, or training sessions upon request.



From the Program Administrator

EXCLUSIVE REHABILITATION CONSULTANT NETWORK REVIEWED

The UCWCP Mission Statement that guides the select group of Qualified Rehabilitation Consultants (QRCs) included in the Program's Exclusive Rehabilitation Consultant Network (Network) is as follows:

The Union Construction Workers' Compensation Program's exclusive Qualified Rehabilitation Consultants will ensure that

injured workers receive medical treatment from the most appropriate physicians; that all the parties to a claim receive timely and accurate information regarding the medical and vocational status; that a prompt and safe return to union work, wages and benefits is achieved whenever possible; and, if a return to the trade is no longer possible, that assistance is provided to allow for a successful transition into other gainful employment.

When considering whether to add, keep or remove a QRC from the Network the trustees annually review data gathered by the Program, which they did in September. The updated approved QRC Network can be found on our Web site by clicking the following link: [Updated QRC Network](#)

Enjoy the Fall colors during the hectic end of season projects,



Kevin Gregerson, Program Administrator
Making Work Comp Work Right
www.ucwcp.com