

Fall 2017 Newsletter



Dear Members and Supporters,

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New Members

Please welcome the following contractors who made the decision to "COME ON BOARD" the Union Construction Workers' Compensation Program (UCWCP):

Pete's Water & Sewer | September 1, 2017

Specialty Systems, Inc. | September 1, 2017

Designing Earth Contracting, Inc. | October 1, 2017

RJ Ryan Construction, Inc. | October 1, 2017

WELCOME ABOARD!

You can see our current lists by clicking on the following links:

[Participating Contractors](#)

[Sponsoring Organizations](#)

[Sponsoring Insurance Providers](#)

Quote to Note

"As a member of the Carpenter's Union and the new Safety Director for Benike Construction I recently attended my first Dispute Facilitation meeting with one of our injured workers. All my questions were answered during the meeting, which helped me understand both the fairness of the

agreement that was reached and the unique approach of the UCWCP. I appreciate having this service available to our company and employees."

-Chris Lisowski, Safety Director

Benike Construction

Member since 2006

To review or print other quotes from our participants please click on the following links:

[Contractor Testimonials](#)

[Union Leader and Member Testimonials](#)

[Insurance Agent and Carrier Testimonials](#)

UCWCP Hires Member Relations Director

We are excited to announce the hiring of Sandy Stoddard as Member Relations Director for the Program. Sandy brings a wealth of knowledge and experience in workers' compensation and construction risk management from her 19 years at Travelers Insurance. She has been a strong supporter of the UCWCP since she began her career in workers' compensation claims. We are eager to see Sandy's positive contributions to the Program. If you are interested in an overview of the UCWCP's services and benefits, Sandy can be contacted at [sstoddard@wilson-mcshane.com](mailto:ssoddard@wilson-mcshane.com) or at (952) 851-5925. Welcome, Sandy!

Exclusive Provider Organization (EPO) Update

Last month our EPO Provider Nominations and Review Committee (made up of 75 medical and rehabilitation professionals) provided feedback on our Primary Care doctors and clinics. As a result of their feedback, updates will be made to our Primary Care directory. Thank you to our committee members for your service in ensuring our injured participants receive care from 'the right providers with the most effective treatment protocols'. The updated directory may be accessed at the following link: [EPO Network](#)

UCWCP Facilitator and QRC Help Parties Resolve Rarely Claimed Benefit by a Spouse

A Carpenter was injured on the job and required emergency care for a fractured hand, a fractured vertebra in his neck, and the loss of a portion of his ear. The doctors stabilized the fractures and pieced back the damaged ear. The ear would require a significant amount of wound care which home nursing services could not provide. The injured worker's spouse agreed to be trained by the doctor and the nursing staff on how to properly care for the wound.

The insurer paid for the medical care provided by the doctors, paid for wage loss benefits, and assigned a UCWCP Qualified Rehabilitation Consultant (QRC) who was a registered nurse. The wife kept meticulous notes about the wound care including the expenses for supplies, her time providing care, and the mileage for medical appointments. She

submitted her itemized claims to the insurer, but the insurer refused to pay for the wound care claim. She asked the QRC what could be done and was told to call the program's dispute resolution facilitator.

During the lengthy initial call the facilitator reviewed all aspects of the claimed value of the wound care. He contacted the adjuster to discuss the issue and she agreed to consider the possible legal basis for the payment to a spouse for wound care. The parties, however, were very far apart on what should be paid for the care.

The facilitator asked the QRC to research the rate paid to home care nurses trained in wound care. The QRC provided the information, but discovered that home service would not make the required number of visits. After sharing this information with the parties, the facilitator made a determination on the value of the care and served notice of his decision. The parties agreed to accept the facilitator's calculation.

Free Training Opportunities: Mark Your Calendars Now

Contractor Staff Training on November 10th from 9:00 to 11:30 will be held at the UCWCP, 3001 Metro Drive in Bloomington. Details will be included in the invitation.

Union Local Staff Training on November 16th from 8:30 to 9:25 will be held at the MN Building & Construction Trades Council, 353 W Seventh Street in St. Paul. Details will be included in the invitation.

Exclusive Rehabilitation Consultant (QRC) Training on November 17th from 9:00 to 11:00 will be held at the UCWCP, 3001 Metro Drive in Bloomington. Details will be included in the invitation.

While completing seasonal projects, be safe and enjoy the colors of Fall.



Kevin Gregerson
Program Administrator
Making Work Comp Work Right

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