

Establishing a Designated Provider Relationship



UCWCP

Union Construction Workers' Compensation Program
Administered by Wilson-McShane Corporation
www.ucwcp.com

Establishing a relationship with your designated medical provider is a key factor for successfully returning employees to their work.

1. Schedule a meeting with the provider's WC Coordinator or Clinic Manager.

- Be prepared and know what questions to ask.
- Meet at the clinic location, if possible.

2. Review provider operations.

- Clinic hours of operation and locations. After hour care recommendations.
- Who to contact with questions about injury care or return-to-work.
- Provider consistency with follow up care and review of restrictions.
- Availability of drug testing or other company post-injury needs.

3. Introduce your business.

- Describe your operations and type of work performed.
- Share your Return-to-Work policy and ability to accommodate restrictions.
- Inform them of your membership with the UCWCP.
- Provide your workers' compensation insurance and contact information.

4. What are your expectations?

- Provide your preferred method of communication following treatment.
- Communication preferences. Will the provider speak to you by phone if you have questions?
- Restrictions should be evaluated at every medical provider follow-up appointment.

5. Maintain ongoing communication.

- Discuss changes to your company operations, workers' compensation insurance, or contact information.
- Keep updated on clinical or provider changes.
- Let the provider know if things are not going well, they are your partner in a successful injury care management and Return-to-Work program.

See our additional resources:

Identifying a Designated Medical Provider
How to Get a Return-to-Work in 3 Days
Ensure a Successful Return to Work through Light Duty