



- Our custom EPO Nominations and Review Committee (ENRC) expanded membership to include senior WC claim professionals and insurance carriers' in-house medical case managers thereby increasing the quality and amount of information about our physicians.
- The ENRC analyzed all primary care providers. ENRC members are primarily communicating with doctors and injured workers, so their feedback is the most up-to-date.
- Due to the membership of employers located in WI, occupational medicine clinics in Western WI were reviewed and added in order to increase value and usability of the EPO.
- General Surgeons (with a RTW focus) were added to our Specialty Provider listing to provide services such as hernia repair, abdominal and vascular surgery and infection control.
- The ENRC reviewed Pain Management Specialists, with a focus on identifying providers adept at using an interdisciplinary approach in treating patients on long-term opioid medications, with a stated goal of progressive reduction in opioid usage.
- The ENRC reviewed Twin Cities Orthopedic Group which included 100 physicians and overall clinic service. Concerns identified have been evaluated with corrective action taken. In 2018 surveys of EPO Orthopedic Providers will include Summit, TRIA, and individual orthopedic providers throughout the state to ensure information remains current and accurate.
- Providers specializing in traumatic brain injuries and concussion treatment will be evaluated for addition to our EPO Specialty Provider listing due to an increased awareness of new treatments, intervention, and testing options.
- Website EPO search functions were simplified; data-fields were added; and a 'radius from location' mapping function was created.